



RICARDO AGUILAR C.

MECHATRONICS ENGINEER | MBA | MSc AI

SAFe® Agilist | PMP® | Scrum Master™ | Product Owner™

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PROFILE

I am a professional with a distinguished track record in the management of technological projects.

My approach is centered on agile and effective communication, allowing me to establish strong relationships with stakeholders, build trust at every stage of the project, and foster collaboration.

I am committed to leading technological projects to success, ensuring efficient execution and customer satisfaction.

LANGUAGES

Spanish | Native

English | Advanced C1

Portuguese | Advanced C1

TECHNICAL SKILLS

Jira | advanced

Gen AI | advanced

AWS Console | medium

MS Project | advanced

Python | advanced

Power BI | medium

Postman | advanced

Figma | medium

Visual Studio | medium

SAP | basic

EDUCATION

Master in Artificial Intelligence for Business

Inesdi Business Techschool | 2024 | Madrid

Master in Business Administration - MBA

EAE Business School -University Rey Juan Carlos | 2021 | Madrid

Mechatronics Engineering

University of the Armed Forces – ESPE | 2017 | Ecuador

EXPERIENCE

MANAGEMENT CONSULTANT ANALYST

ACCENTURE | abr 2024 – now | Madrid, España

- Acted as Product Owner for the Zinia Risk business line, serving the client Openbank Banco Santander.
- Led the most strategic project of the year: full-cycle integration with Amazon Spain to enable eCommerce financing on their online platform — from initial planning to production launch.
- Managed the backlog for the entire Zinia Risk team, overseeing key initiatives including Apple Germany, Vodafone, and Buy Now Pay Later (BNPL) solutions.
- Tools and technologies used: Jira, Confluence, Postman, AWS CloudWatch, AWS Athena, AWS DynamoDB, AWS S3, PostgreSQL, Visual Studio Code.
- Spearheaded financial product innovation using Artificial Intelligence within Accenture, delivering cutting-edge solutions to clients.

PRODUCT OWNER / PRODUCT MANAGER

TELECOMING S.A | dec 2020 – jul 2023 | Madrid, Spain

- Digital Product Management (web, apps, API, CRM, VR platforms, AI).
- Payment gateway integrations Management: Paypal, Google Pay, Apple Pay, and mobile operator billing technology (DCB).
- Tools: Jira, Airtable, Google Analytics, and Power BI. Methodologies: SAFe, Scrum, and Design Thinking.
- Accountable for maximizing product value, creating the roadmap, and measuring progress through OKRs and KPIs throughout the entire lifecycle.
- Managing the backlog and prioritizing tasks in each sprint. Organizing Scrum events such as the daily stand-ups, planning, and retrospectives.
- Overseeing teams (Software Development, UX/UI Design, Editorial Content, QA). Leadership and decision-making driving product growth.
- Responsible for process and product innovation within the team.

PROJECT MANAGER

KIOSKOTECH | 2017 – 2020 | Quito, Ecuador

- Project management for software development projects (e-commerce, apps, payment integrations, CMS). Sectors: Retail, Insurance, Automotive, Tourism.
- Project management of hardware implementation (informational displays, interactive kiosks, self-service devices, and visualization tools).
- Selection, negotiation, management, and planning of competitive vendors in the market.
- Leadership of the product development team (UX/UI, IT development, QA) for innovation in services for large enterprises (SaaS).
- Continuous contact and reporting on project progress with clients.
- Implementation of methodologies: PMP, Scrum, DevOps, and Agile.

AWARDS & DISTINCTIONS

First place | National contest "Open Future" at the national level organized by Telefónica and Yachay Tech with the KIOSKOTECH project | 2018

Publication | Article "Ideas to boost purchases and direct payments" for IT Ahora magazine with *KIOSKOTECH* project | 2019

Publication | Article "Belt on Self Service" for Informe magazine with *KIOSKOTECH* project | 2019

First place | National contest "Integrating Projects" at the national level organized by the University of the Armed Forces-ESPE with the Magic Tab project | 2016

Stay scholarship | Scientific research grant at the University of Valladolid Spain, representing the University of the Armed Forces ESPE | 2016

CERTIFICATIONS

Cloud Digital Leader | Google Cloud Certified | (On course)

SAFe® Agilist | Safe Scaled Agile | 2023

Lean Six Sigma White Belt | Certiprof Professional Knowledge | 2023

Professional Scrum Product Owner - PSPO™ | Scrum.org | 2022

Innovation Management - Minor | EAE Business School | 2021

Project Management Professional - PMP® | Project Management Institute PMI | 2020

Professional Scrum Master - PSM™ | Scrum.org | 2020

DevOps Essentials Professional | Certiprof Professional Knowledge | 2020

Design Thinking | MIT Sloan Executive | 2019

IT Project Management | Indian School of Business | 2019

COURSES

Power BI: Data Analysis & Business Intelligence | Udemy Courses | 2023

Business and Product Innovation | The Valley Digital Business School | 2022

Data Science: R Basics, Probability, Productivity Tools, Visualization, Inference and Modeling, Linear Regression, Wrangling | HarvardX University | 2020

Digital Marketing | Udemy Courses | 2019

Empretec Program | United Nations UNCTAD | 2019

BOX: Looking for Opportunities and Experiences | CRISFE Fundación | 2019

YLAJ Network Member | Young Leaders of the Americas Initiative | 2019

ADVANCED KNOWLEDGE

Project Management | Scrum, Waterfall, Agile, SAFe, Kanban, Lean Six Sigma, Azure DevOps, XP

Innovation Management | Design Thinking, Artificial Intelligence, Business Model Canvas, Digital Transformation

Product Management | Google Analytics, Power BI, Digital Marketing

No-Code Movement | Figma, Airtable, Softr, Notion

Web Design | Adobe Photoshop, Adobe Illustrator, Canva, WordPress

Programming | HTML, SQL, C++, Java, Labview, Matlab, PLCs (Ladder), Código G, Arduino, R